

**STATE OF RHODE ISLAND  
PUBLIC UTILITIES COMMISSION**

**IN RE: APPLICATION FOR AUTHORITY TO PROVIDE : DOCKET NO. 5215**  
**LOCAL TELECOMMUNICATION SERVICES FILED BY :**  
**SERVICETITAN, INC. :**

**ORDER**

On December 28, 2021, ServiceTitan, Inc. (Company) filed with the Rhode Island Public Utilities Commission (Commission) an application for registration to operate as a provider of Voice over Internet Protocol (VoIP) <sup>1</sup> Services pursuant to the entry requirements for telecommunications service providers adopted by the PUC.<sup>2</sup> The application included the Company’s statement of business operations and proposed service. The Company requested confidential treatment of the Company’s financial statements provided as evidence of the Company’s financial position.

On January 12, 2022, the Division of Public Utilities and Carriers (Division) filed a memorandum indicating that the Company has complied with the filing requirements necessary to obtain authorization to operate as a provider of telecommunications service and recommended approval of the Company’s application.

At an Open Meeting held January 28, 2022, the Commission found the Company’s application to be proper, reasonable, and in the interest of ratepayers. The PUC granted the Company’s request for protective treatment of confidential information and approved the Company’s application.

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<sup>1</sup> Although VoIP providers are exempt from PUC regulation per R.I. Gen. Laws §39-28-3, the application requirement stands for the sole purpose of registration and thereby, enforcement and assessment of fees per R.I. Gen. Laws §39-28-4.

<sup>2</sup> Order No. 15040 (issued July 12, 1996).

Accordingly, it is hereby

(24296) ORDERED:

- 1) The application for registration to operate as a provider of Voice over Internet Protocol (VoIP) Services filed by ServiceTitan, Inc. is approved.
- 2) ServiceTitan, Inc. shall notify the PUC when actual operation commences in Rhode Island.

EFFECTIVE AT WARWICK, RHODE ISLAND ON JANUARY 28, 2022 PURSUANT TO AN OPEN MEETING DECISION. WRITTEN ORDER ISSUED JANUARY 31, 2022.

PUBLIC UTILITIES COMMISSION



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Ronald T. Gerwatowski, Chairman



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Abigail Anthony, Commissioner



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John C. Revens, Jr., Commissioner

**Notice of Right of Appeal:** Pursuant to R.I. Gen. Laws § 39-5-1, any person aggrieved by a decision or order of the PUC may, within 7 days from the date of the Order, petition the Supreme Court for a Writ of Certiorari to review the legality and reasonableness of the decision or Order.